

The Joint Federal/Provincial Commission into the April 2020 Nova Scotia Mass Casualty MassCasualtyCommission.ca

Commission fédérale-provinciale sur les événements d'avril 2020 en Nouvelle-Écosse CommissionDesPertesMassives.ca

Small Group Session

Séance en petit groupe

Commissioners / Commissaires

The Honourable / L'honorable J. Michael MacDonald, Chair / Président

Leanne J. Fitch (Ret. Police Chief, M.O.M)

Dr. Kim Stanton

Audio file(s): 20220917_SGS_O'Brien_AUD_Pt1of2.MP3

20220917_SGS_O'Brien_AUD_Pt2of2.MP3

Held at :

Tenue à:

Best Western Truro - Glengarry 150 Willow Street Truro, Nova Scotia B2N 4Z6 Best Western Truro - Glengarry 150 Willow Street Truro, Nouvelle-Écosse B2N 4Z6

Saturday, September 17, 2022

Samedi, le 17 septembre 2022

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II Appearances / Comparutions

Ms. Darcy Dobson Ms. Katie Devine Ms. Sandra McCulloch Ms. Grace MacCormick Mr. Leo Artalejo Ms. Maureen Wheller Ms. Emily Hill Commissioner M. MacDonald Commissioner Kim Stanton Commissioner Leanne Fitch Daughter of Heather O'Brien Daughter of Heather O'Brien Counsel, Patterson Law Counsel, Patterson Law Facilitator Community Liaison Director Commission Counsel Commissioner Commissioner Commissioner

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1	Truro, Nova Scotia
2	Upon commencing on Saturday, September 17, 2022 at 3:00 p.m.
3	MR. LEO ARTALEJO: So thank you for being here today.
4	We're recording this session and it will be translated [sic] into
5	English and French [sic] and posted as a public document as part of the record of the
6	Commission.
7	Today we are looking forward to hearing from you because we are
8	starting to formulate the final recommendations that will be in the report and we really
9	want to make sure that we understand what the experience was of your family so we
10	can make sure that those recommendations are meaningful and effective for families in
11	the future. So we're hoping to hear from you today about topics - how you were
12	accessing information, how you gathered support during and in the immediate aftermath
13	of the Mass Casualty, what were the things that were most helpful to you as families,
14	and what are the things that are most important to have for Canadian families in the
15	future.
16	So we've put together the three questions that I sent you by email
17	earlier in the week. We are happy to hear you. We will listen to you respectfully. And
18	my job is just to facilitate the questions and to really support you in helping us learn and
19	hear from your experience. So if you need a break, if you'd like to respond in a brief
20	manner or in a lengthy manner, feel free. We're really looking forward to learning from
21	you today.
22	And I'll check in with you as we go, each of the rounds, just to see if
23	you would like a break or if you would like to talk a walk or whatever you might need.
24	So thank you for being here.
25	The first question is: What do you want to tell us about your
26	experience seeking information and getting support during and immediately after the
27	Mass Casualty?
28	MS. DARCY DOBSON: I had just written down, and I'm probably

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going to read most of what I wrote instead of -- I'm not trying to avoid eye contact with
anybody but there's -- our family is rather large so it comes from everyone.

So I guess I'm going to start with saying there will forever be a before and after April 18th and 19th. It goes without saying how fortunate we are to have a large family who are very close. Without each other, I'm really not sure how any of us would have conquered the uphill battle that has been finding answers and the grief that comes with it.

Initially and immediately after the Mass Casualty, we had no idea
what happened to our mother. She was texting us one minute and the next, no one
could find her. When we finally started to piece together what was going on, one by
one, my father, myself and my siblings headed down to where her car was in the ditch.
Trying to get information out of anyone there was impossible.

Two of my siblings had the RCMP officers point guns at them. One officer even told my father if he went near my mother he would have to shoot him. All the while with no real explanation, it seems to me, that if you didn't have access to social media that morning, there wasn't an RCMP officer in the province that would tell you what was going on.

Michaela, who couldn't be here today but has given a statement to the Commission, was at the scene two times that morning before someone told her it was being investigated as a homicide. There were no specifics what was being investigated as a homicide. We really didn't know.

Meanwhile, we have information that leads us to believe that our mother was not deceased at this point. And the Inquiry has found no fact on that one way or the other.

Michaela asked me to let you know that hindsight is 20/20 and if she knew then what she knows now, she would have went through the RCMP members who stood there threateningly with their guns drawn at her in her way, just to get to her mother.

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Getting back to the immediate afters of the 19th, we spent the afternoon making numerous phone calls. I personally called the hospital. My sister-inlaw and my brother called the RCMP. We finally decided to go back to the scene but it took all of us to get any information. Imagine if you can, six adult children and their father begging for answers six hours after the perpetrator was killed, until finally someone came and took our father aside, to show him a picture. This was our next of kin notification, on the side of the road, with a cell phone picture.

Not only that, Andrew, my oldest sibling, was asked to go to
Burnside the following day to give DNA for proper identification. He dutifully went to
Burnside only to be shown a photograph of his mother on a table, dead and mutilated.
They never needed his DNA. And our father had identified her the same way the day
before. And that's something Andrew will have to live with for the rest of his life. And it
was completely unnecessary.

That day I contacted Mattatall Varner Funeral Home. My older siblings and I went to the funeral home together, and Bruce Varner was instrumental in bringing our mother home to us. He was a wonderful help from beginning to end, and I would recommend this funeral home to anyone who was suffering through loss.

Wayne Bent was the liaison officer assigned to deal with the Mass Casualty, and there were issues from the very beginning. He wouldn't speak to my sister Katie when she called. He didn't show up to my father's home for days, and it took a fight to get him there. We found out later he was one of the officers who was on the side of the road on Plains Road with his gun drawn, and we can only speculate this to be the reason why he avoided our family for so long.

We were never referred to Victim Services. A distant family member suggested we call ourselves, and we did. Some of our family members, immediate family members, have never been contacted by Victim Services, and it's been two and a half years.

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Our mother's car was returned to us, and although we understand it

is not the responsibility of RCMP members to clean a car, you would certainly have 1 2 thought forensics might have wanted the shell casing that was left on her seat, which is additional proof that the windows did not need to be smashed out by RCMP officers. 3 The days immediately following the death of our mother were by far 4 some of the worst of our lives. 5 **MR. LEO ARTALEJO:** Thank you. 6 7 **MS. DARCY DOBSON:** That's what I have for your round one 8 questions. 9 **MR. LEO ARTALEJO:** Okay. I'm just going to check in with you, Darcy. Do you need a break? 10 **MS. DARCY DOBSON:** No, I'm all right. 11 **MR. LEO ARTALEJO:** Are you okay to go to round 2? 12 MS. DARCY DOBSON: Sure. 13 **MR. LEO ARTALEJO:** Okay. So much of the work that still lies 14 ahead for the Commissions is to make final recommendations that are effective and 15 meaningful. Which issues are most important to you and your family for the 16 17 Commission to focus on, as we finalize those recommendations? **MS. DARCY DOBSON:** So the single biggest issue and 18 recommendation that we would like to see come out of this Inquiry is regarding the 19 Ready Alert system. There needs to be changes to the Ready Alert system in Nova 20 Scotia. Police need direct access, as well as the province. There need to protocols put 21 22 in place. 23 When someone says that it would do more harm than good, they 24 need to understand that Ready Alert would have saved my mother's life and I will always believe that. She never would have left her home that day if an alert had gone 25 out. She believed the threat was 20 kilometres away from her; she had nothing to worry 26 about because that is what the men and women who serve and protect us told the world 27 on Twitter. 28

Another big issue for our family is Victim Services. Victim Services 1 2 needs more funding. They need better partnerships with psychologists and psychiatrists and the ability to bring a crisis team who have the ability and the 3 experience to deal with mass casualty situations. As rare as they are, they happen and 4 our province, guite frankly, was not prepared to deal with the aftermath. 5 I've got to paraphrase this a little bit. As far as unions go, and like 6 7 our family in particular, nobody got any time off. And I think that a recommendation to 8 the Labour Board or something to that effect -- when somebody you love is murdered, 9 five days of bereavement is not enough. And when you work for a union, you have no 10 choice but to go back to work, which happened to multiple members of my family. MS. KATIE DEVINE: Psychologists and therapists that work for 11 Victim Services is very minimal because a lot of them will not work with Victim Services 12 because they're not paid enough for what they do. 13 I had a psychologist in the beginning. My benefits ran out through 14 15 work and she would no longer do anything for me because Victim Services -- she did not want to work with Victim Services because they wouldn't pay what she wanted to be 16 paid. So then I was left for months looking for another therapist that would be paid 17 through Victim Services 'cause I couldn't afford to do it myself. 18 And Victim Services didn't even have to find that therapist. They 19 gave me a list to go through, and I had to make phone calls. 20 **COMMISSIONER STANTON:** We heard from a few people that if 21 22 they had been given a list of the people who were ready to take clients for that rate, that 23 would have been better. Then they could have ---**MS. KATIE DEVINE:** Half of them on the list had a waiting list, too. 24 **COMMISSIONER STANTON:** Exactly. Yeah. 25 **MS. DARCY DOBSON:** There is definitely a mental health 26 resource problem in this country, and in this province. And something needs to be done 27 about it. 28

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You never expect a mass casualty to happen but it does. We're living proof that there was nobody who knew how to handle the mass of mental health issues that came with it.

MS. KATIE DEVINE: Another thing that really bothers me about it,
I worked for the Health Authority. I worked under Mental Health and Addictions
Services. And the fact that they needed me to get paperwork signed by a therapist that
I could not find, or I had to come back to work, in a Correctional facility is just beyond
me.

9 There was no regard for the job I was in. It was just, "You're 10 unionized; you have to come back and do this job. You're just an administrative 11 assistant. Why does working in a jail bother you so much?"

All they have to do is open a newspaper to know who I am and what happened to me. I shouldn't have to beg for time off work.

I eventually left that job because there was no respect there. And
when I took more time off work, I wasn't paid for it because it was a reoccurring illness.
It's going to be a reoccurring illness for the rest of my life. I was diagnosed with PTSD,
depression, anxiety. The system doesn't work.

MR. LEO ARTALEJO: So I'm just hearing that streamlining mental
 health support and getting that to the families as quickly as possible and not putting the
 work on the families of figuring out who's available and how am I going to pay for it.
 MS. KATIE DEVINE: I didn't even know Victim Services existed.

My brother-in-law is an RCMP officer in Alberta. He asked me if they had been in contact with me yet, and I said, "I have no idea what you're talking about."

24 MR. LEO ARTALEJO: So then how did you get connected with
 25 Victim Services?

26 **MS. KATIE DEVINE:** I tried to call Skipper and he wouldn't talk to 27 us individually. He would only talk to one member of the family.

28 **MS. DARCY DOBSON:** Which happened to be our sister-in-law.

And which is not -- I feel like somebody should have done their homework on that. My
mother had five adult daughters. It didn't need to be our sister-in-law that took those
calls.

MR. LEO ARTALEJO: Is there anything that would be helpful to 4 Canadian families in the future when we think about the liaisons and support role? 5 **MS. KATIE DEVINE:** There needs to be more. 6 7 **MR. LEO ARTALEJO:** There needs to be more, okay. MS. DARCY DOBSON: Yeah, more than one. 8 MR. LEO ARTALEJO: Yeah. 9 MS. DARCY DOBSON: One liaison officer -- you have 22 victims, 10 an unborn child ---11 **MS. KATIE DEVINE:** With one liaison officer. 12 MS. DARCY DOBSON: --- with one liaison officer, but when you 13 think about it, there's -- our mother is one person with eight children who have families 14 of their own. She has siblings, a husband -- so like, the reach is huge in our family 15 alone. So you look at that in 22 separate cases, and one liaison officer. It's ridiculous, 16 actually. 17 MR. LEO ARTALEJO: Would you like a break? 18 MS. DARCY DOBSON: Yes, actually, I think before the next 19 round. 20 MR. LEO ARTALEJO: Okay. 21 --- End of : 20220917_SGS_O'Brien AUD_Pt1of2.MP3 22 23 --- Start of : 20220917_SGS_O'Brien AUD_Pt2of2.MP3 **MR. LEO ARTALEJO:** So we just took a seven and a half-minute 24 break and we're back for round 3. 25 The round 3 question is: Are there other things that would be 26 important for the Commission to understand when it comes to your experience seeking 27 information and getting support during and after the Mass Casualty? 28

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MS. DARCY DOBSON: I want to start this one by just saying to 1 2 know my mother was to love her. She was one of those people. She walked into a room, the second you met her you just -- she had a heart of gold and so this guestion 3 seques into a topic, for us, our entire family believes needs to be on the record and 4 should really be considered when making decisions during an inquiry into any casualty. 5 We have had our mother's Fitbit information for the nearly two and 6 7 a half years she's been gone. We have wrestled with the fact that it recorded her heartbeat well into the evening of April 19th. We provided this information to the 8 9 Commission, and you neglected to disclose it to the public while reading the Plains Road Foundational Document. It feels like anything that may be difficult or make 10 anyone uncomfortable to answer is neglected by the Commission. 11 And I want you to understand the countless hours that I personally 12 fought with myself, my own logic was hindered by this information. And then when we 13 started to get disclosure from the Mass Casualty Commission, something came through 14 15 that made our world spin all over again. We received information that two officers felt a pulse on our mother 16 the day that she died, that they asked for LifeFlight and they performed first aid. So we 17 are left to ask ourselves how long did she suffer? What did she feel? Could she hear 18 Michaela who was her baby, screaming for her? Was the blanket Cst. Fahey said he 19 covered her up to make her comfortable -- was it warm enough? 20 This beautiful, elaborate, sophisticated, self-made, intelligent 21 woman, this mother, this wife, this sister, this nurse -- why was she left there like that? 22 23 After we had this information we had to keep guiet for months 24 because, of course, we signed undertakings that didn't allow us to share the information 25 you disclosed to us. So when finally we had the opportunity to let the world know what had happened to her, so maybe we could learn, so maybe someone else's mom didn't 26 suffer a similar fate, or the lack of resources that she needed, or at the very least for 27 someone to show her a little compassion like she had to hundreds of patients over her 28

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long nursing career. She deserved at least that.

And when we were finally given that opportunity to sit and learn from the mistakes made regarding our mother that day, the Commission just didn't. No one knew. No one knew what you made us agonize over for months. So as a family, we decided to release that information, the information you wouldn't release. And after that, you went on a fact-finding mission or something like that, to that effect. And you destroyed our mother's dignity.

8 You very insensitively chose a day that the Medical Examiner was 9 discussing the perpetrator to discuss our mother's injuries. She deserved her own day, 10 one that was not overshadowed by the man who murdered her. She is the only victim you allowed testimony on her injuries, all to prove nothing. I could have stomached 11 what you did if you at least had answers when it was all done. You watched members 12 of the RCMP contradict each other constantly with their statements and testimony 13 regarding our mother. And to this day, all that entire exercise has yielded is no fact. 14 15 You have no fact. You have never provided a fact, one way or the

16 other.

I leave you with these few questions regarding that topic. Why is 17 she the only victim with a thoracic seal on her chest and i-gel down her throat? Why do 18 19 four members have stories that contradict one another? In the unfortunate event that someone you loved suffered the same fate, wouldn't you want some sort of definite? 20 Reliving this over and over again since those two dreadful days has 21 22 been the hardest thing this family has ever been through but we've done it together. I 23 would appreciate it if you took the time to see when you say words like, "I understand", 24 that that is a stinging slap. Although you may empathize, the truth is, you do not 25 understand. And I hope you never do. I hope no one does. This circumstance is unimaginable and only people who truly 26 27 understand are those who lived through it and remain living victims of this rampage. 28 The Inquiry into this event has taken its toll on our family and many

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others. Our counsel has been treated like nothing but a nuisance. I have been 1 2 personally attacked by the NPF, and a letter sent to the Commissioners stating I made allegations when in fact I have proof to back up everything I said. I have the evidence 3 that there was no allegations but only truth. Our lawyers asked you to have the NPF 4 retract the statement, and there was no further communication. 5 All participants were not treated equally in this process. You 6 7 continuously remind my counsel to keep things respectful and the same reminders are 8 not given to other participating counsel, including the NPF. 9 As a family, we are dissatisfied with the entire Inquiry process and 10 the way that we have been publicly disrespected. And that is what I have. 11 Do you have anything else? 12 MS. KATIE DEVINE: No. 13 **MR. LEO ARTALEJO:** Thank you, Darcy. It took a lot of courage 14 15 to share those thoughts. **MS. DARCY DOBSON:** Thank you. 16 MR. LEO ARTALEJO: I just want to see if you need a break or ---17 MS. DARCY DOBSON: No. 18 MR. LEO ARTALEJO: Okay. I'll just check with the 19 Commissioners and see if there's any comments. 20 **COMMISSIONER MacDONALD:** Thank you for being here for 21 your mother and your touching tribute, and for representing the rest of your family. It 22 23 wasn't easy, and it was courageous and it was really honest, and I appreciate that. I 24 was the one who said "I understand", and I apologize. **MS. DARCY DOBSON:** It was you. 25 COMMISSIONER MacDONALD: Okay. I could never understand, 26 and that was a mistake to say that. I don't remember when I said it. 27 **MS. DARCY DOBSON:** You said it to my father. 28

COMMISSIONER MacDONALD: Okay, now I remember the ---MS. DARCY DOBSON: Yes. And you need to understand that a lot of my family is not sitting here today because they've lost respect for this process, because we had high hopes going in. And we weren't listened to. I have had meetings with your counsel where I have been completely disrespected -- eyerolling. Like, I had never felt more disrespected in my life as I have going through this process, to be completely frank about the situation.

8 MS. KATIE DEVINE: It definitely doesn't feel like anybody's on our
9 side.

10 **MS. DARCY DOBSON:** And I mean, you start every hearing by saying you're remembering the victims and those most affected. Well, we feel out in the 11 cold more than anyone else involved. We know it's not a court of law, and I mean, that 12 was brought up a lot in the beginning. And that this was -- this wasn't something to 13 have any justice. We know that. We just wanted answers. We wanted to know what 14 15 actually happened. And we don't. We're two and a half years later and we have no idea what actually happened. 16 And I mean, we may never know, and that's something that we're 17 going to have to learn to live with, sure. But it makes this entire exercise useless, really, 18

19 if there are no answers at the end of it; unless, of course, recommendations are

20 implemented that actually help in a mass casualty situation or ---

21 **MS. KATIE DEVINE:** That are actually implemented.

MS. DARCY DOBSON: Yes, implemented is the key word in that
 sentence because there have been inquiries throughout the years that nothing has ever
 been implemented.

25

COMMISSIONER MacDONALD: (indiscernible)

26 **MS. DARCY DOBSON:** Okay.

MR. LEO ARTALEJO: So any final words? I just want to give you
the last word, Darcy.

MS. DARCY DOBSON: I just -- I do have a question regarding the 1 2 death of my mother. And I just want to know if you have a fact surrounding her death? **COMMISSIONER MacDONALD:** You mean a fact we haven't 3 disclosed, Darcy? 4 **MS. DARCY DOBSON:** A fact saying one way or another if she 5 was dead or alive when the RCMP got to her, because you have four statements that 6 7 are very, very contradicting, and all four of them contradict each other. 8 I have a lot of respect for the work you have done, in particular, in 9 your career. And it has been your job for a long time to decide what did and didn't 10 happen. And I just want to know if you have a consensus. **COMMISSIONER MacDONALD:** I don't want to make it sound like 11 I'm putting you off, but that is something which -- that will be part of our process we will 12 have to engage in, the three of us, when everything is completed. 13 MS. DARCY DOBSON: Okay. 14 **COMMISSIONER MacDONALD:** When we hear submissions from 15 your counsel, from other counsel. Procedurally, that's how it works. We hear the 16 various submissions, and when everything is in and we have all the materials then we 17 have to take time and deliberate on all of this. And then it makes its way to a final -- I'm 18 just saying this to help you understand the process. I know it's a complicated process 19 but if were to say to you, "This is the fact we reached", somebody who disagrees with 20 that fact would say, "You've reached that before you've even heard from us in 21 submissions." 22 23 **MS. DARCY DOBSON:** Okay. 24 **MR. LEO ARTALEJO:** So I want to acknowledge that it's really helpful to hear the questions you still have, the love for your mother is -- it's here today 25 and there is -- I guess I just wanted to reflect back that there's sort of -- sense-making 26 on the rational level and then there's the emotional level. And I just really want to reflect 27 for you that you've really shown up on the emotional level even though I understand that 28

there's gaps in the rational understanding. The strength that it takes to be here is
testimony to the love you have for your mom. And I'm really grateful for the chance to -that you were willing to spend time with us.

And I think, just on behalf of the Commission, you know, we agree 4 with you that not only do the recommendations need to be meaningful and people-5 centred, and effective, but we need to think about implementation and that is the big 6 7 part that will be in the final report, recommendations for implementing -- for how to implement those recommendations. And it's something that the Commission and the 8 9 Commission staff are thinking a lot about. We are agreeing with you. And I think you might have seen it in some of the comments from the Commissioners that we know 10 there need to be champions to make sure these things happen. And you will be a part 11 of that as well. 12

13 So I just want to thank you for showing up. I know it's difficult and I 14 think we, like you, are wanting to see the change. So I hope you can -- I just want you 15 to know that.

MS. DARCY DOBSON: Thank you. COMMISSIONER MacDONALD: Thank you.

18 --- Session concludes

CERTIFICATION

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I, KAREN NOGANOSH, hereby certify the foregoing pages to be an accurate

transcription of the audio recording provided to the best of my skill and ability, and I soswear.

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